



## ResMed 30 Day Mask Swap Program – Therapy Plans

### Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Mask Swap Program to customers on a ResMed Therapy Plan who are not completely satisfied with their new ResMed mask received between 28 October 2020 and 31 December 2021, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer received a ResMed mask set out in the table in paragraph 3 as part of their ResMed Therapy Plan, and is not completely satisfied, they may swap their ResMed mask with another eligible ResMed mask from their ResMed Authorised Dealer, at their expense, provided:
  - a) the customer contacted the ResMed Authorised Dealer if they experienced any issues which required support and possible solutions;
  - b) the ResMed mask is returned within 30 days of receipt;
  - c) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
  - d) the customer has provided the ResMed Authorised Dealer with proof of the invoiced ResMed mask that was returned; and
  - e) the customer is a member of ResMed sleepvantage.

If the customer is not already a ResMed sleepvantage member, membership is free of charge and the customer can contact 1300 305 705 AUS anytime between 8am and 6pm AEST or sign up online at [www.sleepvantage.com.au/register](http://www.sleepvantage.com.au/register)

3. The Offer:

- a) applies only to the ResMed masks set out in the table below:

| Product Code | Description                   |
|--------------|-------------------------------|
| 38824        | AirFit P10 AirMini Mask Pack* |
| 63875        | AirFit P30i: Standard         |
| 63876        | AirFit P30i: Small            |
| 62904        | AirFit P10                    |
| 62914        | AirFit P10 for Her            |
| 63520        | AirFit N20 for Her: Small     |
| 63521        | AirFit N20: Medium            |
| 63522        | AirFit N20: Large             |
| 63723        | AirFit N20 Classic: Small     |
| 63724        | AirFit N20 Classic: Medium    |



|       |                            |
|-------|----------------------------|
| 63725 | AirFit N20 Classic: Large  |
| 63825 | AirFit N30i: Standard      |
| 63826 | AirFit N30i: Small         |
| 64206 | AirFit N30                 |
| 63336 | AirFit F30i: S/SML         |
| 63337 | AirFit F30i: S/STD         |
| 63338 | AirFit F30i: M/STD         |
| 63339 | AirFit F30i: W/STD         |
| 63340 | AirFit F30i: M/LGE         |
| 64126 | AirFit F30: Small          |
| 64127 | AirFit F30: Medium         |
| 63430 | AirFit F20: Small          |
| 63431 | AirFit F20: Medium         |
| 63432 | AirFit F20: Large          |
| 63433 | AirFit F20 for Her: Small  |
| 63434 | AirFit F20 for Her: Medium |

\* Compatible with AirMini only and is only available on AirMini Therapy Plans.

- b) is not valid with any other ResMed sleepvantage offer;
- c) is open to Australian and New Zealand residents aged 18 years or over only; and
- d) is limited to one mask swap per customer per year, as part of ResMed's Therapy Plans.

4. ResMed may change the ResMed masks listed in 3(a) at any time, without formal written notice.