



ResMed Asia Pacific Limited

sleepvantage – AirSense™ 10 Autoset™ offer 2021

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a customer a bonus eftpos gift card (AUS) / Visa gift card (NZ), if they purchase a ResMed AirSense 10 Autoset CPAP device during the promotional period.

Offer

Purchase a ResMed AirSense10 Autoset device, register your purchase with sleepvantage and become a sleepvantage member to claim a bonus \$50 gift card.

2. The qualifying the eligible product must be purchased from a participating ResMed Authorised Dealer between Monday 1st March 2021 and Wednesday 31st March 2021 (**Promotion Period**), subject to these terms and conditions (**Promotion**).
3. Participation in the Promotion entails acceptance of all conditions of entry.
4. To be eligible for the Promotion, a customer must:
 - (a) join ResMed's sleepvantage membership program during the promotion period, if not already a member;
 - (b) purchase an eligible product from a ResMed Authorised Dealer; and
 - (c) complete a valid claim in accordance with clause 7.
5. The Promotion is:
 - a) not valid with any other ResMed sleepvantage offer, including any ResMed Money Back Guarantees
 - b) not valid with ResMed Therapy Plans; and
 - c) open to Australian and New Zealand residents aged 18 years or over only.
6. A customer must complete the following steps to claim the Promotion:
 - (a) visit the redemption website www.sleepvantage.com.au;
 - (b) sign up their eligible purchased product to sleepvantage by providing all required information (including their title, full legal name, postal address, telephone number, mobile number (if applicable), customers current and valid email address, date of purchase, the serial number of the Promotion Product(s) purchased, and an image of the tax invoice/receipt);



- (c) submit the fully completed product registration form (**Product Registration Form**). The name of the customer on the Product Registration Form must match the name on the purchase invoice/receipt. The claim will be deemed invalid if any of the details submitted as part of the proof of purchase documentation do not match the Product Registration Form details submitted by the customer.

7. Once all required documentation has been received and the claim has been validated:

- i. sleepvantage will only accept gift card claims for products which are signed up at the latest two weeks after the end of the promotion period (last date to sign up: 14th April 2021).
- ii. Australian customers will receive an unloaded eftpos gift card to the address provided by standard post by 12th May 2021. Once the customer has received the unloaded eftpos gift card, the customer must contact ResMed sleepvantage on 1300 305 705 (AUS) within two weeks to have the eftpos gift card loaded with the eligible amount. The customer will then have three months from the date the eftpos gift card was loaded to activate the card.
- iii. For New Zealand customers, a Visa gift card loaded with the eligible amount will be dispatched to the address provided by tracked postage within four weeks of the conclusion of the promotion. Once the Visa gift card has been received by the customer, the customer must activate the card within two months.
- iv. The last day to call ResMed sleepvantage to get the gift card loaded is Wednesday 26th May 2021. Any request to load the gift card which is made after Wednesday 26th May 2021 will not be eligible for processing.

8. The eftpos/Visa gift card is subject to the following terms and conditions:

- (a) The eftpos/Visa gift card can be used anywhere eftpos/Visa is accepted.
- (b) The eftpos/Visa gift card cannot be used to withdraw cash. Some merchants may choose not to accept the eftpos/Visa gift card.
- (c) The Eftpos/Visa gift card must be activated before use. Customer must refer to the instructions provided with the issuing letter to activate. The eftpos/Visa gift card must be activated within three months from the date the card was loaded with the eligible amount (AUS) or within two months from when the card was received (NZ). To activate the card, customers must go online to www.activateacard.com.au. Customers must enter their first name, last name, email address, phone/mobile and card number as the requested details. Once activated, funds are available from 12pm the following business day.
- (d) The eftpos gift card is valid for 12 months from the date of activation, after which time it will expire. The Visa gift card is valid until the expiry date shown on the front of the card.
- (e) The eftpos/Visa gift card cannot be redeemed for cash, reloaded, returned for a refund,



have their balances consolidated to a new gift card, or be replaced or extended after expiry (whether this means after the activation period expiry or 12 month expiry after activation) or have their value replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.

- (f) Eftpos/Visa gift cards will be deemed void if they are defaced, mutilated, altered or tampered with in any way.
- 9. ResMed sleepvantage will not provide any exceptions or extensions to this Promotion. The final date to get the bonus eftpos/Visa gift card loaded is Wednesday 26th May 2021.
- 10. The bonus eftpos/Visa gift card is not transferrable or exchangeable and is not redeemable for cash. Customer is responsible for all other costs associated with the bonus eftpos/Visa gift card.
- 11. ResMed sleepvantage will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury suffered or sustained, as a result of the Promotion, except for any liability which cannot be excluded by law.
- 12. All claims become the property of ResMed sleepvantage. All claims will be entered into a database and the customer's names, address and email may be used for future promotional, marketing and publicity purposes by ResMed or ResMed sleepvantage. A customer may unsubscribe from receiving promotional or marketing materials at any time by clicking the unsubscribe link in an email communication received from ResMed sleepvantage or by calling sleepvantage on 1300 305 705 (AUS) or 0800 737 633 (NZ).
- 13. ResMed will only collect and use personal information from the Product Registration Form in accordance with ResMed's Privacy Policy. A copy of ResMed's Privacy Policy can be viewed here: <https://www.resmed.com.au/privacy-policy>
- 14. ResMed reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate.