



## AirMini™ 30 Day Money Back Guarantee and AirTouch™ F20 14 Day Cushion Replacement Guarantee

### Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Money Back Guarantee to patients who are not completely satisfied with their new AirMini Starter Kit or AirMini device and accessories, purchased from a ResMed Authorised Dealer between 27 November 2017 and 31 December 2020, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a patient who purchases one of the AirMini Starter Kits or AirMini device and accessories (if not purchased as a kit) set out in the table in paragraph 3 from a ResMed Authorised Dealer is not completely satisfied, they may return the items to the ResMed Authorised Dealer where they purchased the starter kit or AirMini device and accessories, at their expense, for a full refund to the value of the original cost of the returned kit or AirMini device and accessories, provided:
  - a) the patient contacted the ResMed Authorised Dealer if they experienced any issues for support and possible solutions;
  - b) all components of the AirMini Starter Kit or AirMini device and accessories is returned within 30 days of purchase. The AirMini Starter Kits include:
    - i. AirMini device, AirMini Setup/Mask Pack, Mask and applicable accessories.

AirMini device and accessories may include:

- i. AirMini device, AirMini F20/F30 or N20 Setup Pack, AirFit P10 AirMini Mask Pack, F20/F30 or N20 AirMini Connectors and AirMini tubing.
- c) the AirMini device has been set up by a CPAP Clinician/Specialist;
- d) the patient has provided the ResMed Authorised Dealer with proof of purchase for the returned AirMini Starter Kit or AirMini device and accessories; and
- e) the patient is a member of ResMed sleepvantage.

If the patient is not already a ResMed sleepvantage member, membership is free of charge and the patient can contact 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEDT or sign up online at [www.sleepvantage.com.au/warranty](http://www.sleepvantage.com.au/warranty)



3. The Offer:

- a) applies only to the AirMini Starter Kits or AirMini device and accessories set out in the table below:

| Product Code | Description   |
|--------------|---|
| 380061       | AirMini Bedside Starter Kit: AirFit F30 SML         |
| 380062       | AirMini Bedside Starter Kit: AirFit F30 MED         |
| 380052       | AirMini Bedside Starter Kit: AirTouch F20 SML*      |
| 380053       | AirMini Bedside Starter Kit: AirTouch F20 MED*      |
| 380054       | AirMini Bedside Starter Kit: AirTouch F20 LGE*      |
| 380015       | AirMini Bedside Starter Kit: AirFit F20 SML         |
| 380016       | AirMini Bedside Starter Kit: AirFit F20 MED         |
| 380017       | AirMini Bedside Starter Kit: AirFit F20 LGE         |
| 380018       | AirMini Bedside Starter Kit: AirFit F20 for Her SML |
| 380019       | AirMini Bedside Starter Kit: AirFit F20 for Her MED |
| 380020       | AirMini Bedside Starter Kit: AirFit N20 for Her SML |
| 380021       | AirMini Bedside Starter Kit: AirFit N20 MED         |
| 380022       | AirMini Bedside Starter Kit: AirFit N20 LGE         |
| 380055       | AirMini Bedside Starter Kit: AirFit N20 Classic SML |
| 380056       | AirMini Bedside Starter Kit: AirFit N20 Classic MED |
| 380057       | AirMini Bedside Starter Kit: AirFit N20 Classic LGE |
| 380023       | AirMini Bedside Starter Kit: AirFit P10             |
| 38140        | AirMini (device only)                               |
| 38825        | F20/F30 AirMini Setup Pack                          |
| 38823        | N20 AirMini Setup Pack                              |
| 38843        | F20/F30 Connector for AirMini                       |
| 38844        | N20 Connector for AirMini                           |
| 38822        | AirMini Tubing                                      |
| 38824        | AirFit P10 AirMini Mask Pack                        |

\* If the patient purchases the AirMini Bedside AirTouch F20 Starter Kit, and is not satisfied with the AirTouch F20 UltraSoft™ memory foam cushion, they can convert to the AirFit F20 InfinitySeal™ silicone cushion under the AirTouch F20 14 Day Cushion Replacement Guarantee Offer. See AirTouch F20 14 Day Cushion Replacement Guarantee Offer terms and conditions for further details.

Note: if a mask other than the AirFit P10 AirMini Mask Pack is purchased with the AirMini device (not as a Bedside Starter Kit), it will not be eligible to be returned under the AirMini 30 Day Money Back Guarantee. It can however be returned under the AirFit 20 Series 14 Day Money Back Guarantee or the AirTouch F20 14 Day Cushion Replacement Guarantee.

- b) is not valid with any other ResMed sleepvantage offer;  
 c) is open to Australian and New Zealand residents aged 18 years or over only; and  
 d) is limited to one refund per patient.



## AirTouch F20™ 14 Day Cushion Replacement Guarantee

4. If a patient, who is a sleepvantage member, purchases one of the AirMini Bedside AirTouch F20 Starter Kits from a ResMed Authorised Dealer is not completely satisfied with the AirTouch UltraSoft™ memory foam cushion, the patient will have 14 days from the date of purchase to return the one used and two unused UltraSoft™ memory foam cushions to the ResMed Authorised Dealer where they purchased the Starter Kit, at their expense, for an exchange to one AirFit F20 InfinitySeal™ silicone cushion, provided:
  - a) the three UltraSoft™ memory foam cushions are returned within 14 days of purchase; and
  - b) the patient has provided the ResMed Authorised Dealer with proof of purchase for the AirMini Bedside AirTouch F20 Starter Kits and is a current sleepvantage member.
5. The AirTouch F20 14 Day Cushion Replacement Offer:
  - a) applies only to the AirMini Bedside AirTouch F20 Starter Kits with the Product Codes 380052, 380053 and 380054;
  - b) is not valid with any other ResMed or ResMed sleepvantage offer;
  - c) is open to Australian and New Zealand residents aged 18 years or over only;
  - d) is limited to one exchange per patient;
  - e) is valid from 27 November 2017 and 31 December 2020, subject to these terms and conditions.
6. If a patient is not a sleepvantage member, they may still take advantage of the AirTouch F20 14 Day Cushion Replacement Guarantee Offer if they first sign up to be a sleepvantage member by visiting [www.sleepvantage.com.au/register](http://www.sleepvantage.com.au/register) or calling 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEDT. Alternatively, you agree ResMed sleepvantage may contact you about becoming a sleepvantage member.
7. There are no exceptions or extensions to either of the above Offers, except with ResMed's express written consent, which may be withheld at ResMed's discretion.
8. If either of the above Offers are not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of ResMed, ResMed sleepvantage reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate, including but not limited to additions and deletions to the qualifying masks set out in paragraph 3 (a).



9. These Offers are provided in addition to the consumer guarantees and do not override or limit consumers' rights under the Australian Consumer Law. Consumers may be entitled to a repair, replacement or refund even after any voluntary warranty or extended warranty has expired. ResMed products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.