



ResMed Sleep-on-it Promise – Therapy Plans

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a Sleep-on-it promise to customers on ResMed Device Therapy Plans who are not completely satisfied with their new ResMed device between 28 October 2020 and 31 December 2023, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer has signed up to a ResMed Device Therapy Plan set out in the table in paragraph 4(a), and is not completely satisfied, they may cancel their ResMed Device Therapy Plan within 30 days of signing the contract, provided:
 - a) the customer contacted the ResMed Authorised Dealer if they experienced any issues for support and possible solutions;
 - b) the customer has returned all items provided in the initial starter pack of the ResMed Device Therapy Plan within 30 days of signing the contract; and
 - c) there is no damage to the ResMed products as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke.
3. Under the Offer, the customer forfeits their initial upfront payment and subsequent weekly payments due to ResMed within the 30 day period.
4. The Offer:
 - a) applies only to the ResMed therapy plans set out in the table below:

ResMed Therapy Plan
AirSense 11 AutoSet Basic Plan
AirSense 11 AutoSet Premium Plan
AirSense 11 AutoSet Premium Comfort Plan
AirSense 11 Elite Basic Plan
AirSense 10 AutoSet Basic Plan
AirSense 10 AutoSet Premium Plan
AirSense 10 AutoSet Premium Comfort Plan
AirSense 10 Elite Basic Plan
AirMini Basic Plan
AirMini Premium Plan

- b) is not valid with any other ResMed sleepvantage offer;
- c) is open to Australian and New Zealand residents aged 18 years or over only; and
- d) is limited to one ResMed Device Therapy Plan cancellation per customer.