



ResMed Asia Pacific Limited

sleepvantage - Awaken your best summer 2019

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a customer a bonus eftpos gift card (AUS) / Visa gift card (NZ), **or** entry into the Promotional Draw **or** a discount to the initial payment of a ResMed interest-free therapy plan if they purchase ResMed CPAP device and mask during the promotional period.

Offer

Purchase any ResMed CPAP device and mask, register your purchase with sleepvantage and choose your promotion **or** purchase a ResMed interest-free therapy plan, register your purchase with sleepvantage and receive a \$50 discount off your initial payment.

Option 1

- Receive a \$50 eftpos gift card (AUS) / Visa gift card (NZ), when you use promotional code **Awaken50**

Option 2

- Go into the draw to win the major prize of \$5,000, paid as a eftpos gift card (AUS) / Visa gift card (NZ), or an EFT transfer into the winners account, when you use promotional code **AwakenSummer**

Option 3

- Receive a \$50 discount on the initial payment of a ResMed interest-free therapy plan for a ResMed device.
ResMed interest-free therapy plans purchased during the Promotion Period will automatically receive this discount, and will not be eligible for Options 1 or 2.

2. The qualifying product must be purchased from a participating ResMed Authorised Dealer between Monday 2nd December 2019 and Friday 14th February 2020 (**Promotion Period**), subject to these terms and conditions (**Promotion**).
3. Participation in the Promotion entails acceptance of all conditions of entry.
4. To be eligible for the Promotion, a customer must:
 - (a) join ResMed sleepvantage during the promotion period, if not already a member;
 - (b) purchase an eligible product from a ResMed Authorised Dealer; and
 - (c) complete a valid claim in accordance with these terms and conditions.



5. A customer may join ResMed sleepvantage by contacting 1300 305 705 (AUS) or 0800 737 633 (NZ), or by visiting www.sleepvantage.com.au/AwakenSummer to sign up their purchased ResMed product.
6. The Promotion is:
 - a) not valid with any other ResMed sleepvantage offer, including any ResMed Money Back Guarantees; and
 - b) open to Australian and New Zealand residents aged 18 years or over only.

Option 1 – Gift Card

7. A customer must complete the following steps to claim the gift card:
 - (a) visit the redemption website www.sleepvantage.com.au/AwakenSummer;
 - (b) sign up their eligible purchased product to sleepvantage by providing all required information (including their title, full legal name, postal address, telephone number, mobile number (if applicable), current and valid email address, date of purchase, the serial number of the Promotion Product(s) purchased, and an image of the tax invoice/receipt);
 - (c) Assign the promotional code for the preferred offer, '**Awaken50**'.
 - (d) submit the fully completed product registration form (**Product Registration Form**). The name of the customer on the Product Registration Form must match the name on the purchase invoice/receipt. The claim will be deemed invalid if any of the details submitted as part of the proof of purchase documentation do not match the Product Registration Form details submitted by the customer.
8. Once all required documentation has been received and the claim has been validated:
 - i. Australian customers will receive an unloaded eftpos gift card to the address provided by standard post within four weeks of the conclusion of the promotion. Once the customer has received the unloaded eftpos gift card, the customer must contact ResMed sleepvantage on 1300 305 705 (AUS) within two weeks to have the eftpos gift card loaded with the eligible amount. The customer will then have three months from the date the eftpos gift card was loaded to activate the card.
 - ii. For New Zealand customers, a Visa gift card loaded with the eligible amount will be dispatched to the address provided by tracked postage within four weeks of the conclusion of the promotion. Once the Visa gift card has been received by the customer, the customer must activate the card within two months.
 - iii. sleepvantage will only accept gift card claims for products which are signed up at



the latest two weeks after the end of the promotion period (last date to sign up: 28th February 2020).

- iv. The last day to call ResMed sleepvantage to get the gift card loaded is Friday 10th April 2020. Any request to load the gift card which is made after Friday 10th April 2020 will not be eligible for processing.

9. The eftpos/Visa gift card is subject to the following terms and conditions:

- (a) The eftpos/Visa gift card can be used anywhere eftpos/Visa is accepted.
- (b) The eftpos/Visa gift card cannot be used to withdraw cash. Some merchants may choose not to accept the eftpos/Visa gift card.
- (c) The Eftpos/Visa gift card must be activated before use. Customer must refer to the instructions provided with the issuing letter to activate. The eftpos/Visa gift card must be activated within three months from the date the card was loaded with the eligible amount (AUS) or within two months from when the card was received (NZ). To activate the card, customers must go online to www.activateacard.com.au. Customers must enter their first name, last name, email address, phone/mobile and card number as the requested details. Once activated, funds are available from 12pm the following business day.
- (d) The eftpos gift card is valid for 12 months from the date of activation, after which time it will expire. The Visa gift card is valid until the expiry date shown on the front of the card.
- (e) The eftpos/Visa gift card cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced or extended after expiry (whether this means after the activation period expiry or 12 month expiry after activation) or have their value replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.
- (f) Eftpos/Visa gift cards will be deemed void if they are defaced, mutilated, altered or tampered with in any way.

10. ResMed sleepvantage will not provide any exceptions or extensions to this Promotion. The final date to get the bonus eftpos/Visa gift card loaded is Friday 10th April 2020.

11. The bonus eftpos/Visa gift card is not transferrable or exchangeable and is not redeemable for cash. Customer is responsible for all other costs associated with the bonus eftpos/Visa gift card.



Option 2 - Promotional Draw

Method of entry	<p>Once a customer makes a qualifying purchase as part of the promotion, and enters promotional code AwakenSummer when registering with sleepvantage, they will receive an entry into the draw.</p> <p>1. Maximum 1 entry permitted per person, per qualifying order.</p> <p>www.sleepvantage.com.au</p>
Prize Details and Value	<p>Each entry will go into the draw for a chance to win the major prize of:</p> <ul style="list-style-type: none"> AUD \$5,000 cash provided as either an eftpos gift card (AUS) / Visa gift card (NZ), or an EFT transfer into the winners account. <p>Total prize pool is \$5,000</p>
Date, time and place of draw	<p>The draw will be conducted at 12 noon, Monday 16th March 2020, at:</p> <p>ResMed sleepvantage 1 Elizabeth Macarthur Drive Bella Vista NSW 2153</p>
Notification of results	<p>The winners will be notified by phone and email on Tuesday 17th March 2020 the day of the draw or shortly afterwards. The prize will be posted to the winner.</p> <p>The name of the winners will be published online on the sleepvantage website on Tuesday 17th March 2020.</p>
Further draw	<p>If any prize is unclaimed or returned to the promoter, the promoter may conduct a further draw at sleepvantage 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 if necessary at 12 noon, Monday 15th June 2020.</p> <p>The winner of the further draw will be notified via phone and email on Tuesday 16th June 2020. The prize will be posted to the winner.</p>
Permit No.	NSW LTPS/19/40344, ACT TP 19/04768

12. A customer must complete the following steps to enter the draw:

- (a) visit the redemption website www.sleepvantage.com.au/AwakenSummer;
- (b) sign up their eligible purchased product to sleepvantage by providing all required information (including their title, full legal name, postal address, telephone number, mobile number (if applicable), current and valid email address, date of purchase, the serial number of the Promotion Product(s) purchased, and an image of the tax invoice/receipt);
- (c) Assign the promotional code for the preferred offer, '**AwakenSummer**'.



- (d) submit the fully completed product registration form (**Product Registration Form**). The name of the customer on the Product Registration Form must match the name on the purchase invoice/receipt. The claim will be deemed invalid if any of the details submitted as part of the proof of purchase documentation do not match the Product Registration Form details submitted by the customer.
13. Prizes are not transferrable or exchangeable and are not redeemable for cash. All other costs associated with prizes are the responsibility of the winner. In the event the promoter is unable to supply the prize, the promoter reserves the right to supply an alternative prize of similar monetary value subject to legislative approval.
14. ResMed sleepvantage will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury suffered or sustained, as a result of the Promotion, except for any liability which cannot be excluded by law.
15. All claims become the property of ResMed sleepvantage. All claims will be entered into a database and the customer's names, address and email may be used for future promotional, marketing and publicity purposes by ResMed or ResMed sleepvantage. A customer may unsubscribe from receiving promotional or marketing materials at any time by clicking the unsubscribe link in an email communication received from ResMed sleepvantage or by calling sleepvantage on 1300 305 705 (AUS) or 0800 737 633 (NZ).
16. ResMed will only collect and use personal information from the Product Registration Form in accordance with ResMed's Privacy Policy. A copy of ResMed's Privacy Policy can be viewed here: <https://www.resmed.com.au/privacy-policy>
17. ResMed sleepvantage reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate.



Option 3 – Therapy plan discount

18. A customer must complete the following steps to claim the discount to the initial payment of a ResMed interest-free therapy plan:
 - (a) purchase a ResMed interest-free therapy plan from a ResMed Authorised Dealer;
 - (b) sign up their eligible purchased product to sleepvantage through the ResMed Authorised Dealer by providing all required information (including their title, full legal name, postal address, telephone number, mobile number (if applicable), current and valid email address, date of purchase, the serial number of the Promotion Product(s) purchased, and an image of the tax invoice/receipt);
 - (c) submit the fully completed product registration form (**Product Registration Form**) through the ResMed Authorised Dealer. The name of the customer on the Product Registration Form must match the name on the purchase invoice/receipt.
19. ResMed interest-free therapy plans purchased during the Promotion Period will automatically receive this discount, and will not be eligible for Options 1 or 2.
20. ResMed will only collect and use personal information from the Product Registration Form in accordance with ResMed's Privacy Policy. A copy of ResMed's Privacy Policy can be viewed here: <https://www.resmed.com.au/privacy-policy>